

BlueNewsSM for Providers



BlueCross BlueShield of South Carolina and
BlueChoice[®] HealthPlan of South Carolina

2025 Annual Provider Summit

Changes Coming To The Prior
Authorization Process

Reminder: 90-Day Provider
Validation

Medical Policy Updates



2025 ANNUAL PROVIDER SUMMIT

After four long years, BlueCross BlueShield of South Carolina has decided to host its 2025 Annual Provider Summit in person. We have new information to share with you and would love for you to attend.

We can't fail to mention the prizes we have to give away. You do not want to miss your chance at being entered into the drawings. We are hosting six sessions. For each location, there is a morning and afternoon session; **9 a.m. to noon** and **1 p.m. to 4 p.m.** Choose the session that works best for you. [Register](#) today so you do not miss out. We look forward to having you and look forward to a momentous event!

Dec. 2, 2024 | Embassy Suites Golf Resort | 670 Verdae Blvd., Greenville, SC 29607

Dec. 4, 2024 | Trident Technical College | Building 920, 7000 Rivers Ave., N. Charleston, SC 29406

Dec. 10, 2024 | Richland Two Institute of Innovation Conference Center
763 Fashion Drive, Columbia, SC 29223

CHANGES COMING TO THE PRIOR AUTHORIZATION PROCESS

BlueCross BlueShield of South Carolina will be making changes to the prior authorization process beginning Nov. 15, 2024. These changes will come with some great benefits such as:

Below are the topics being presented this year.

- ▶ A more streamlined process. ▶ Quicker turnaround times.
- ▶ More auto-approvals.

As we get closer to the implementation date, we'll be sure to share additional information and resources, so you'll be ready for the change!



REMINDER: 90-DAY PROVIDER VALIDATION

Provider demographic data can change frequently throughout the year and in our networks. To ensure our members know where to find the right physicians or facilities for the care they need, it is vital that we validate the accuracy of their contact information regularly.

As a reminder, on Jan. 1, 2022, the Consolidated Appropriations Act required providers to verify or update their demographic data at least **every 90 days**. If more than 90 days has passed since the provider's last validation, we must suppress them from our directories

Use M.D. Checkup, located in My Insurance Manager™ (MIM), to validate your demographic data. Validations are determined based on the number of days since the provider's last validation. To perform the validation, do the following:

1. Log into MIM.
2. In the purple box labeled "Provider Validation," select Validate Now.
3. For each location with a status of "Verification Required," select View & Edit.
4. Review and edit the information if needed. Then select Verify.

To update suppressed locations due to missing the 90-day validation period, do the following:

1. Log into MIM.
2. In the purple box labeled "Provider Validation," select Validate Now.
3. For each location with a status of "Suppressed from Directories," select View & Edit.
4. Review and edit the information if needed. Then select Verify.

We receive the provider's data automatically once validated in MIM and update our directories.



MEDICAL POLICY UPDATES

BlueCross BlueShield of South Carolina frequently revises the medical policies used to make clinical determinations for a member's coverage.

Review the **latest medical policy updates**. We strongly encourage you to visit the **Medical Policies and Clinical Guidelines** pages regularly to stay abreast of these changes and to read any policy in its entirety.

South Carolina

SHOP PLANS MEMBERS **PROVIDERS** EMPLOYERS AGENTS

Providers

Home / Providers / Policies and Authorizations / Medical Policies

Medical Policies

Our medical policies include evidence-based treatment guidelines and address common medical situations. You can review our medical policies online any time. Please keep in mind that:

- These policies aren't medical advice and do not guarantee results or outcomes.
- These policies may change to stay up to date with current research and a posted policy may not reflect a recent change.
- These policies are shared for information only, but the health plan decides how they apply.
- These policies address situations that occur frequently and some situations may warrant further individual review.
- These policies may include services that are not covered under a specific health plan, so always verify eligibility and benefits.

Commercial & Contracted Policies >

Healthy Blue Policies >

Medicare Advantage Policies >



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BlueChoice® HealthPlan of South Carolina

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Benefits Disclaimer: The information listed is general information and does not guarantee payment. Benefits are always subject to the terms and limitations of specific plans. No employee of BlueCross BlueShield of South Carolina or BlueChoice HealthPlan of South Carolina has authority to enlarge or expand the terms of the plan. The availability of benefits depends on the patient's coverage and the existence of a contract for plan benefits as of the date of service. A loss of coverage, as well as contract termination, can occur automatically under certain circumstances. There will be no benefits available if such circumstances occur.

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